



LIMITED ONE-YEAR WARRANTY DOMETIC SPECIALTY VEHICLES AIR CONDITIONER (RTX MODELS)

THE SELLER NAMED BELOW MAKES THE FOLLOWING WARRANTY WITH RESPECT TO THE DOMETIC PRODUCT:

1. This Warranty is made only to the first purchaser (hereinafter referred to as the "Original Purchaser"), who acquires the Dometic Product for his or her own use and when the Dometic Product is installed and operated within the continental United States and Canada.
2. **WARRANTY PERIOD:** This Warranty will be in effect for one (1) year from the date of purchase by the Original Purchaser. The Original Purchaser should retain a copy of the dated bill of sale as evidence of the date of purchase.
3. **WARRANTY:** This Warranty covers labor, specified parts, and freight. The Dometic Product shall be free from defects in material and workmanship at the time of sale and under normal use. All Dometic Products (except those specifically built for commercial use) are warranted only when installed per the Seller's installation instructions. This Warranty does NOT cover conditions unrelated to the material and workmanship of the Dometic Product. Such unrelated conditions include, but are not limited to: (a) damage not reported within 10 days of ownership; (b) faulty installation or installation that does not comply with the Seller's instructions, and any damage resulting from such; (c) damage or failure caused by installation of accessories not manufactured and marketed by the Seller or any non-Dometic parts that are installed as replacement parts; (d) the need for normal maintenance and any damage resulting from the failure to provide such maintenance; (e) failure to follow Seller's instructions for use of this Dometic Product; (f) radio frequency interference (RFI) or electromagnetic interference (EMI); (g) 12 VDC system chassis ground decay and corrosion; (h) recharging the coolant; (i) animal or insect infiltration which damages unit or inhibits performance; (j) any accident to, or misuse of, any part of the Dometic Product and any alteration by anyone other than the Seller or its authorized representative; (k) tampering with the product; (l) unusual physical or electrical stress and; (m) normal wear.
4. **WARRANTY COVERS THE FOLLOWING DOMETIC COMPONENT PARTS:** Major components including but not limited to: compressor assembly, compressor blower assembly, evaporator blower assembly, control temp/heater overload, and the heater assembly are covered for labor, parts and freight for one (1) year from date of purchase.
5. **WARRANTY REMEDY:** In order to obtain the benefits of this Warranty, the Original Purchaser has the following two options during the **WARRANTY PERIOD**:
 - a. Preferred option: Deliver the Dometic Product for inspection to the nearest vehicle brand dealer during the Warranty Period. The vehicle brand dealer will work with the Seller to obtain Warranty coverage if a Seller defect is identified. **DO NOT PAY THE DEALER FOR WARRANTY REPAIRS.**
 - b. Second option: If it is not feasible under the circumstances to deliver the Dometic Product to the nearest vehicle brand dealer or if there are questions concerning this Warranty, please call 800-234-8778 option 5 for additional Warranty assistance. Seller prefers option a. first and only option b. if option a. is determined not to be feasible under the circumstances.
6. Any item returned in the manner described in paragraph 5 will be examined by the vehicle brand dealer. If it is found that the returned item was defective in material and workmanship at the time of sale, the vehicle brand dealer will contact the Seller for Warranty coverage. The Seller shall, at Dometic's sole option, repair or replace the Dometic Product, or refund Original Purchaser's purchase price. If the Seller determines that repairs to the Dometic Product are to be made, then only authorized Dometic parts will be used.
7. The Seller does not authorize any person or company to create any Warranty obligations or liability on its behalf. This Warranty is not extended by the length of time which you are deprived of the use of the Dometic Product.



8. **IN NO EVENT SHALL SELLER BE LIABLE FOR EITHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS INCLUDES ANY DAMAGE TO ANOTHER PRODUCT OR PRODUCTS RESULTING FROM SUCH A DEFECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
9. **ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR ANY PURPOSE, IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**
10. **THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.** No action to enforce this Warranty shall be commenced later than ninety (90) days after the expiration of the Warranty Period. Claims must be submitted in writing to Dometic Customer Support.
11. The Seller reserves the right to change the design of any Dometic product without notice and with no obligation to make corresponding changes in Dometic products previously manufactured.