

NC-X² Install Manual

48V | 24V | 12V







16680 N 51st Ave Units 4 & 5 Glendale, AZ 85306 (480) 576-2489 www.NomadicCooling.com/Support

TABLE OF CONTENTS

INTRODUCTION	2
ITEMIZED PARTS LIST	3
IMPORTANT SAFETY INSTRUCTIONS	5
NC-X ² SPECIFICATIONS	6
INSTALLATION INSTRUCTIONS	7
ELECTRICAL WIRING DIAGRAMS	12
CONTROL PANEL WIRING PHOTO	15
WARRANTY INFORMATION	.16
RETURNS, CANCELLATIONS, and	
MISSING DADTS	17

INTRODUCTION

The NC-X² Air Conditioner ("AC unit") is designed and intended for installation on the roof of a recreational vehicle during or after the vehicle is manufactured.

The NC- X^2 can be installed by one person with brief help from one additional person. Reading this installation manual in its entirety first will ensure the proper installation and function of the NC- X^2 .

Keep a record of the following information:
Model NC-X² Rooftop AC Unit □ 12V
Carial Na
Serial No
Date Purchased
Installed By

Nomadic Cooling reserves the right to modify appearance and specifications without notice.



Always bench test AC unit before installing.



Check to ensure all required parts are included (see page 3).



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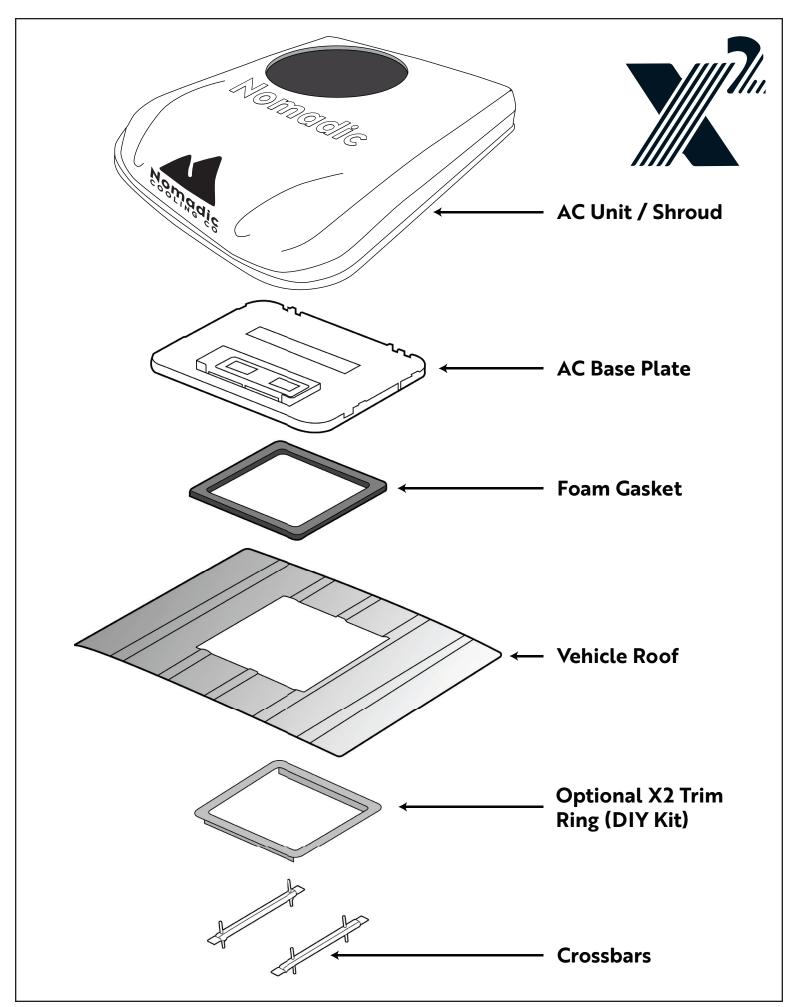






@ nomadiccooling

ITEMIZED PARTS LIST Power Bundle, incl. fuse, connectors, and terminals Boxed and bagged Control Panel and wire harness Foam Gasket (14.25" x 14.375" interior dimension) Rooftop Template with cutout for 14x14" opening Template cutout for 14×14" opening (refer to N) Shrink Wraps (3 red, 1 black), and Thread-locker Flush Mount Metal Faceplate (in foam pouch) Four 5/16" Stainless Steel Terminals, 3/4" Heat NC-X² Trim Ring (optional for installation) Wide Thermo Tape (5 ft) for Air Separator Tube of Polyurethane Adhesive Sealant NC-X² Air Conditioner (black or white) Zip Ties (2 sizes) and 10 Sticky Plates PARTS LIST Mounting Bolt Lock Washers NC-X² AC Unit (Host Box) Crossbars (foam-wrapped) Faceplate Screws (black) Mounting Bolt Washers Foam Air separator M8 Mounting Bolts M8 Mounting Nuts DIY Kit (Optional) Remote Control Leveling Strip Qty Part Name 20 6 4 4 4 ⋖ В ш ш Σ Z 0 Д 0 α G 工 \leq S 0 \mathbf{Z} 0 Boxed control panel in anti-static bag and pre-attached wire harness. use and ring terminals. 48V pre-installed as shown for components, and are not style connector, correct bundle has these parts Anderson or Andersonincluded as separate 12V and 24V models. Power bundle with 0 $oldsymbol{\Sigma}$



IMPORTANT SAFETY INSTRUCTIONS

This manual contains safety guidelines and instructions that can aid in reducing or eliminating the risk of accidents and injuries.

A. Recognizing Safety Information

The safety alert symbol is utilized to notify potential physical injury hazards. To avoid possible injury or death, follow all safety messages that come after this symbol.

B. Understanding Signal Words

Signal words identify safety and property damage messages and indicate the degree of hazard seriousness.



WARNING is used for hazardous situations that could result injury (including death, severe, moderate or minor injury if not avoided.



NOTICE is used for situations that could result in AC unit or vehicle damage or unnecessary complications in the installation process.



HELPFUL TIP is used for useful information or best practices.

C. Supplemental Directives

To avoid potential injury and even death, read and follow all of the safety information and instructions.

Read and comprehend these instructions before installing, using, servicing, or maintaining this AC unit. Poor installation, operation, servicing, or maintenance of this AC unit can result in severe injury. Follow all instructions.

The installation must comply with all applicable local and national codes, including the latest edition of the following standards:

USA

- ANSI/NFPA70, National Electrical Code (NEC)
- ANSI/NFPA1192, Recreational Vehicle Code

CANADA

- CSA C22 1. Parts I & II,
 Canadian Electrical Code
- CSA Z240 RV Series, Recreational Vehicles

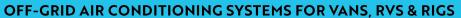
D. General Safety Messages

WARNING - Failure to follow the subsequent warnings could lead to death or serious injury.

- A qualified service technician MUST install or service this product.
- Do NOT modify this product in any way. Modifications can be extremely dangerous and void any warranties.
- Do NOT add any devices or accessories to the AC unit unless specifically authorized in writing by Nomadic Cooling Co.

NC-X² SPECIFICATIONS

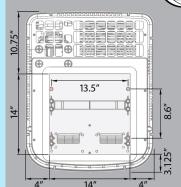
Nomadic COOLING CO





MODEL NUMBER: NC-X²

Shroud available in Arctic White or Obsidian Black.

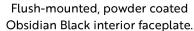


Engineered to fit 14"x14" industry-standard rooftop opening.

Powerful cooling, and 40% smaller than comparable units on the market! X² Low-Profile Rooftop AC Unit 48V | 24V | 12V

MODEL	48V	24V	12V	
Current ECO Mode	8A	17A	27A	
Current MAX Mode	15A	35A	55A	
Rated Power	1,070W	900W	720W	
Fuse Size	30A	50A	70A	
Rated Cooling Capacity (BTU)	12,150	10,280	8,188	
Power Cord Specification	4AWG			
Refrigerant	R134a @ 450g ± 30g			
Refrigerant Oil	POE68			
Speed Range	1,000 to 3,000 RPM			
Weight	44 lbs			
Interior Faceplate Dimensions	16.25" x 16.25" (flush)			
Noise (Decibels)	≤ 60 dBa			
Operation Modes	Auto/ECO/Powerful/Fan			
Min-Max Temp Settings	54°F to 89°F			
Warranty	One (1) Year w/ Ext. Options			



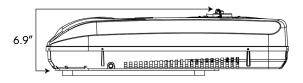




Modern, crisp LCD panel



Remote control included



Our lowest profile AC unit yet! 48V, 24V and 12V systems available





User Installation Guide and Operations Manual available at NomadicCooling.com



INSTALLATION STEPS

1. Mark your 14"x 14" rooftop opening using the cardboard template. Cut from the exterior of your vehicle.



Never cover AC top fan.



When determining AC unit location, be sure to allow for the hood/cover when positioned on the roof.



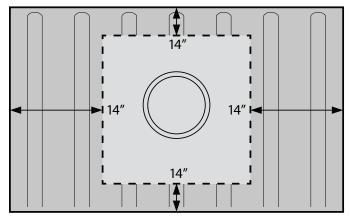
Make sure there is no electrical or other encumbrances in the way.



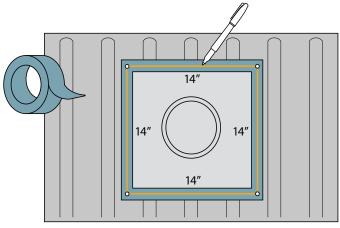
Do not cut into structural beams.

2. Make sure the planned opening is centered from all four sides. This gives the best chance for easy installation.

Vehicle Front



Exterior Roof



Exterior Roof



Use painter's tape and a permanent marker to draw your 14"x 14" cutline.

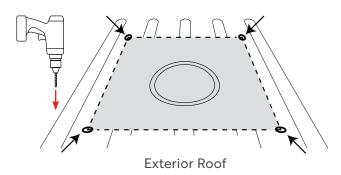


Make multiple passes with the marker.



If you make a mistake replace the tape and try again. Measure repeatedly to make sure your lines create a perfect 14"x14" square.

3. Drill each corner of your markings through the roof. This will make it easier to detect the location of your 14"x14" opening from the underside of your roof.





Use a 1/8" drill bit for corner holes.

4. Cut on your lines using a jig saw, nibbler or cutting wheel.







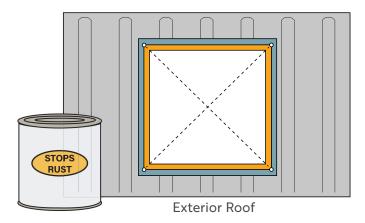


Use a sander or file to smooth out the rough edges after cutting.

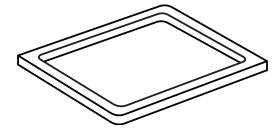




5. **Paint** around the edges of the cut roof opening to prevent rust. You can use any color rust-preventative paint.



- **6. Remove tape** and clean surface.
- 7. Remove waterproof gasket from box.





Make sure area/paint is clean, dry and clear of all debris.



Use alcohol wipes or PrepSol to remove oil or wax from vehicle roof.

If placing gasket over a high or uneven roof surface, remove small amounts of the 14"x 14" gasket to match roof contours.

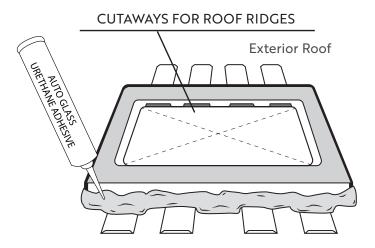


Use blade to cut away gasket if needed.



Remove gasket adhesive only after making any necessary cuts. Place the gasket sticky side down.

8. Apply polyurethane adhesive sealant (included) around 14"x14" gasket, after sticking gasket down on vehicle roof.



9. Gently place AC unit on roof over gasket. Inner gasket dimension is 14"x14", outer dimension is 16.25"x16.25". Measure sideto-side until centered on all four sides.



Be careful not to puncture, rip or tear the gasket with AC unit's mounting bolts.

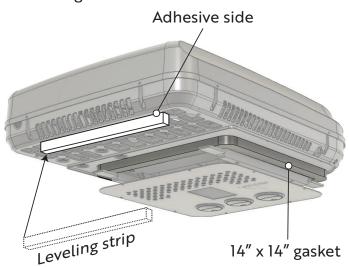


Do not put adhesive on top of gasket.



Do not damage electrical components when placing AC unit.

10. Adhere optional leveling strip behind the foam gasket.



11. From inside the vehicle add crossbars with mounting bolts to attach AC unit to the roof.

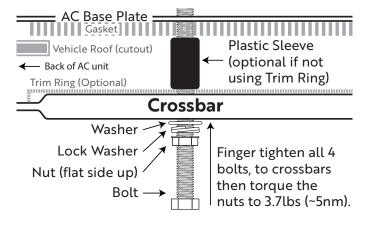


Do not use electric drill on crossbars.

12. Use of the trim ring is optional. You may find the trim ring useful if the AC unit is centered between the front and rear of vehicle, where the rooftop may be less supportive.



13. Add a washer and lock washer to each of the four bolts that screw into the AC unit base plate.

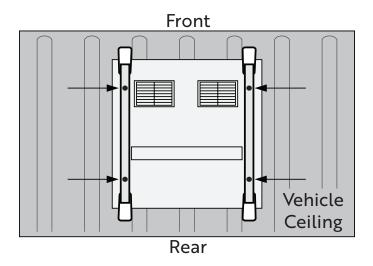




If NOT using Trim Ring, you can add the optional plastic sleeves to the two rear bolts, between the crossbars and the AC unit base.



During the installation process, if the locking nut is installed too tightly, it may cause deformation of the AC unit base plate. The sleeve can play a limiting role, with any excess locking force acting on the sleeve instead of the AC unit base plate. The length of the sleeve is determined by the thickness of the vehicle's roof and may need to be trimmed.



Finger tighten the bolts into the AC unit's base plate until they stop. Next, tighten all four nuts to the crossbar to **3.7 lbs. of torque** (5 newton meters).



A sticker found on the bag of bolts may say to tighten to 5.0 lbs. of torque, please disregard and use the recommended 3.7 lbs.





AC unit will help to create pressure. When securing AC unit to the vehicle, increased compression of the gasket will level the unit against the roof. No light should be visible.

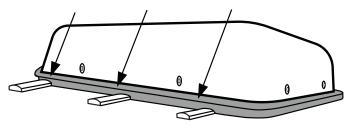


Do not over-tighten mounting bolts. Bolts will rotate if over-torqued, and may break from AC base plate. Over-tightening will void warranty.



Our gaskets are used for vibration absorption. It is very high density and can't be compressed more than 10%. Use gasket tension to control AC unit's distance from roof surface.

AC unit should be resting on foam gasket and not on the vehicle's roof.





Over compression of the unit to the roof may cause the internal fan to rub against the fan housing.



Be sure the fan blades rotate freely prior to starting the unit.

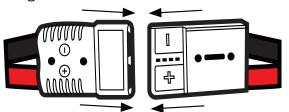
12. Install and connect LCD control panel before connecting to power to avoid blowing internal fuse.



An appropriately-sized fuse must be placed between your power source and the AC unit:

48V = 30A fuse 24V = 50A fuse 12V = 70A fuse

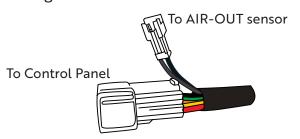
13. Connect DC power to AC unit. A "Quick Connection to DC Wiring Harness" is included, with 48V/24V systems using an Anderson style connector, and 12V systems using an Anderson connector.



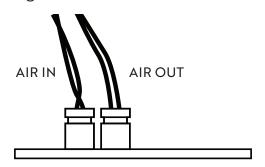


Make sure wiring is the appropriate size (48V = 4AWG, 24V/12V = 2AWG).

14. Attach LCD control panel and AC wiring harnesses.



15. Attach thermostat wires to control panel wiring harness.

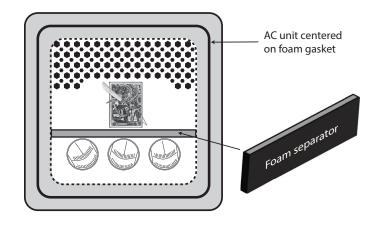


Details of control panel connections are shown in electrical diagram on page 12.



Condenser is always to the left of the black wire. Be careful not to break these wires.

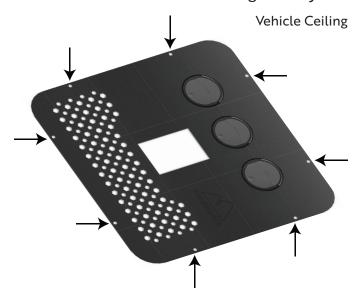
16. Use the foam separator to properly separate hot air from cold air as it enters and exits the AC unit.



- 17. Use heat resistant tape to secure the air separator in place. Use your best judgment on how much tape to use and where to adhere it, as every installation is different. The tape helps the air separator keep the warm and cool air separated.
- **18. Test** all connections between the power source and the unit for excessive heat during normal operations.
- 19. Install faceplate. Line up the faceplate vents with the air-out fan openings in the AC base plate. Use 8 screws (black screws were included in installation kit) that will match your vehicle interior to secure the faceplate to the ceiling.



The faceplate does not screw into the AC unit base. It attaches (flush mounted) to the vehicle's ceiling directly.



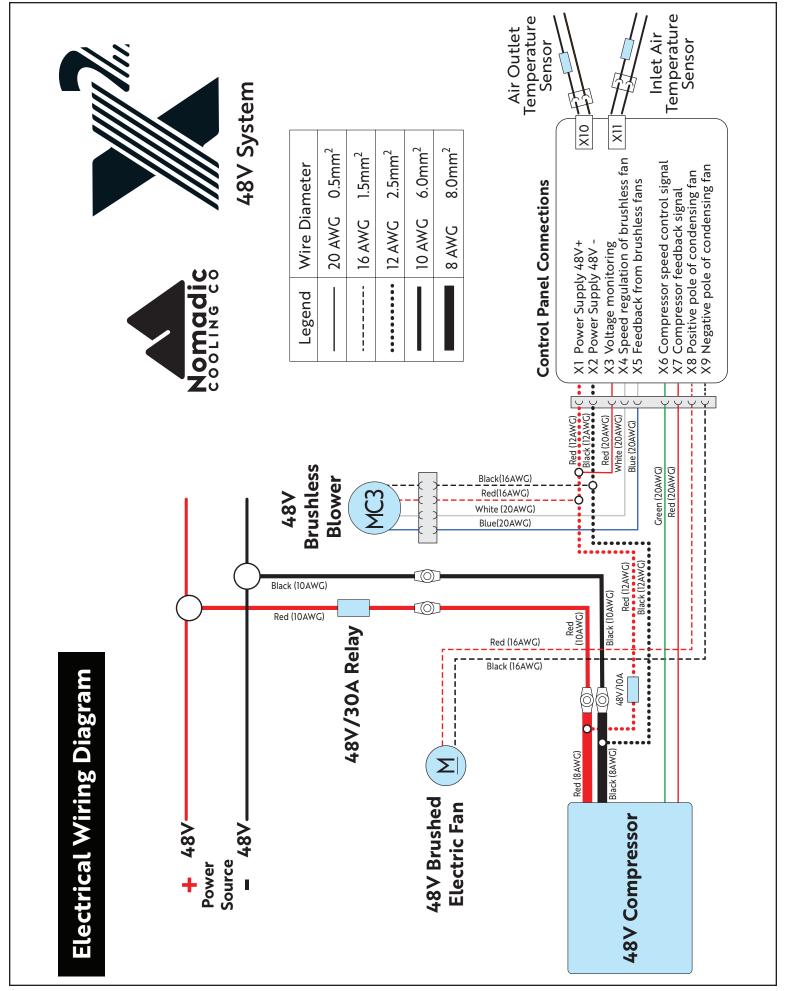
Congratulations!

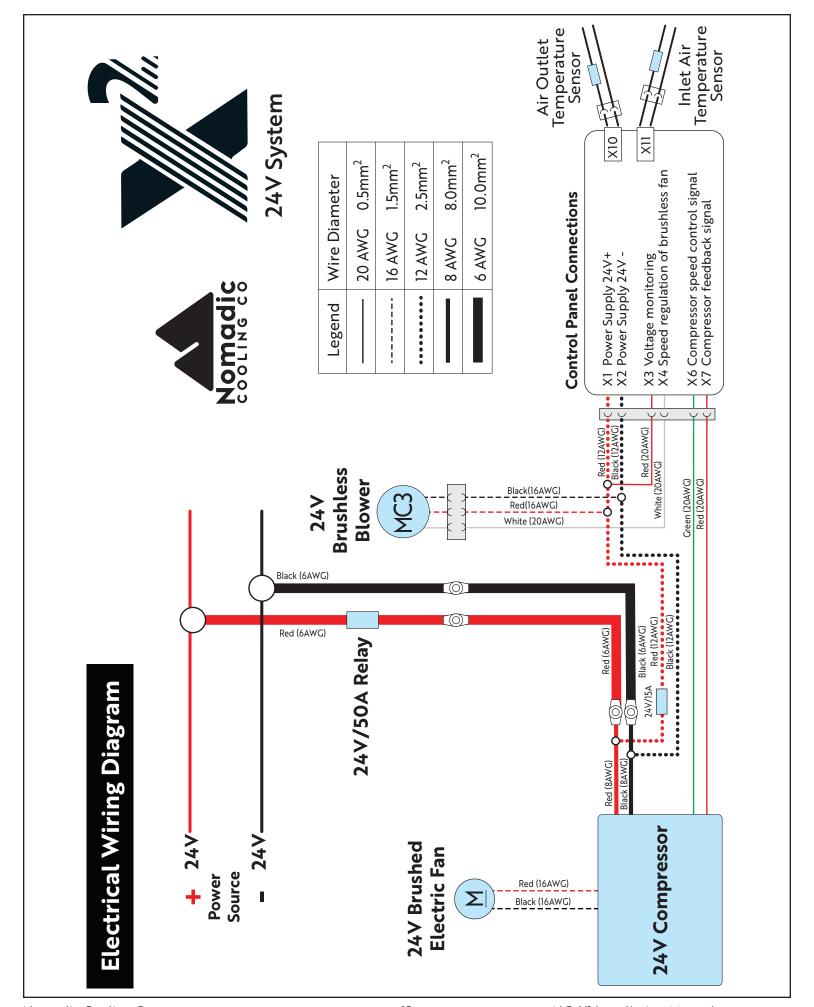
Your Nomadic Cooling X² AC unit rooftop installation is complete. Now...

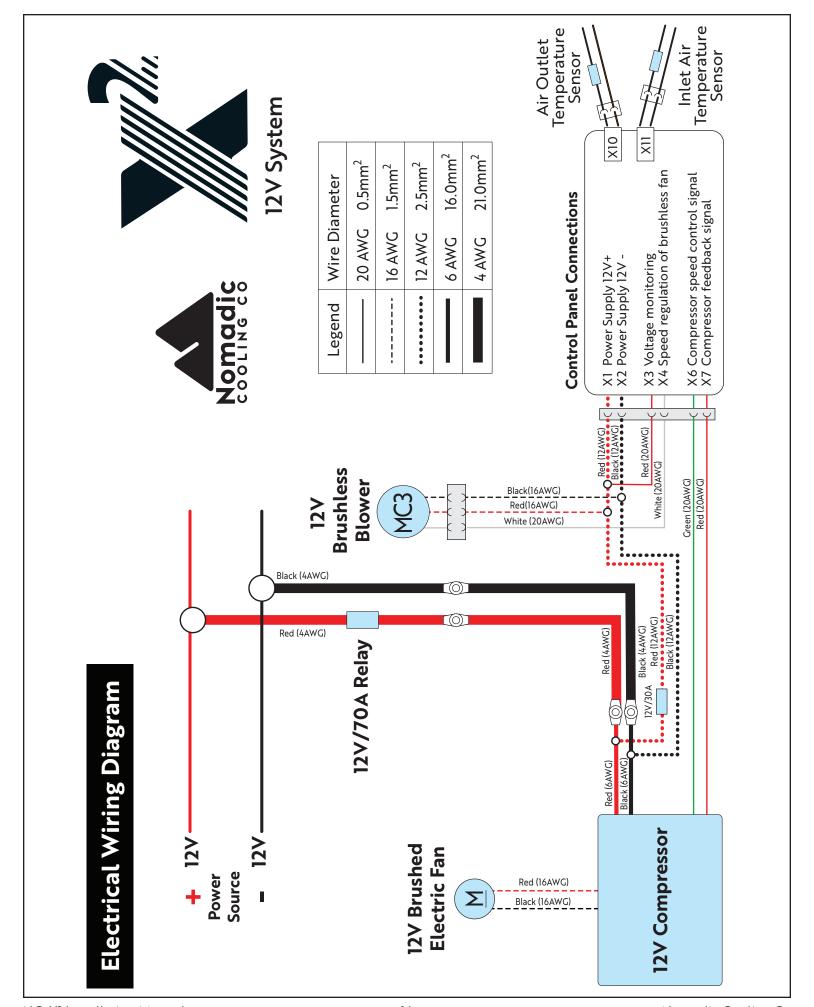


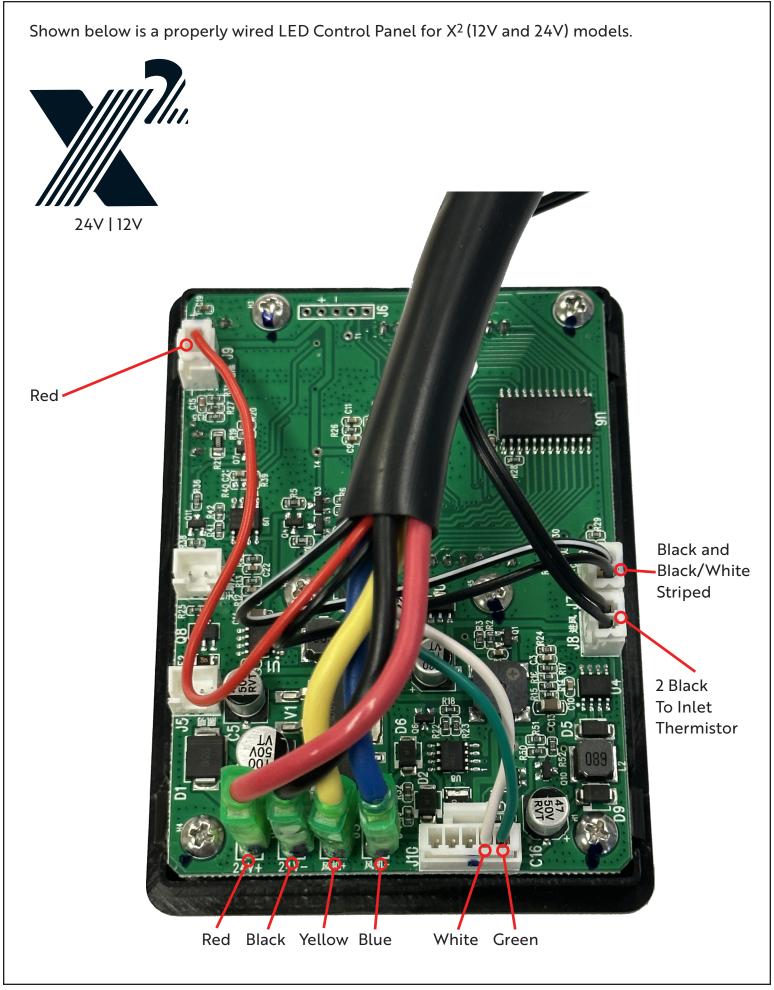
Exploded NC-X² Components















WARRANTY POLICY For X Series DC-Powered Rooftop AC Units

Nomadic Cooling is dedicated to delivering top-quality products coupled with outstanding customer service. We provide an industry-leading warranty for our products to ensure your satisfaction and peace of mind. Technical support is available for the lifetime of any X Series AC unit. Please review the following warranty policy.

1. Warranty Period

All X Series AC units are covered by a one year warranty period which begins on date of purchase. An optional one- or two-year extended warranty is available if purchased prior to initial warranty period expiration. X3 AC units purchased prior to December 1, 2023 are covered by an initial two-year warranty.

2. Warranty Coverage

During the warranty period, the Nomadic Cooling Co Warranty will cover all X Series AC units that experience any defects due to manufacturing or workmanship issues. The customer shall be responsible for all shipping costs to get the X Series AC unit to and from Nomadic Cooling for inspection, repair, replacement or upgrade.

3. Optional Extended Warranty (X2 and X3)

You may purchase a one-year or two-year extended warranty for any X Series AC unit which provides the same coverage as described above (#2).

4. Optional Refundable Core Charge

If you wish to have a replacement X Series AC unit shipped prior to Nomadic Cooling receiving the warrantied unit, a core charge of up to 50% of the Manufacturer's Suggested Retail Price (MSRP) may apply. This core charge is intended to ensure the return of the warrantied unit to Nomadic Cooling. The core charge will be added to the purchase price of the replacement unit and is refunded upon Nomadic Cooling's receipt and evaluation of the returned unit. If the warranty department determines that a defect was due to Nomadic Cooling's fault, the core charge will be refunded in full.

5. Exclusions and Limitations

The following are not covered by the warranty:

- Damage caused by misuse, negligence, accidents, or unauthorized modifications.
- Damage resulting from improper installation, maintenance, or storage.
- Damage caused by natural disasters, fire, water, or any other external factors beyond our control.
- Normal wear and tear, cosmetic damages, or minor imperfections that do not affect the functionality of the product.
- Warranty, including an optional extended warranty, is non-transferable.

6. Labor Exclusion

Nomadic Cooling's warranty policy does not cover any labor costs associated with the inspection, repair, or replacement of an X Series AC unit. Any additional expenses related to labor, including but not limited to installation, removal, or troubleshooting, shall be the sole responsibility of the customer.

7. Warranty Claims

To initiate a warranty claim, please e-mail or call us. Our representatives will guide you through the necessary steps and provide instructions on how to proceed with the warranty claim.

Please note that this warranty policy is subject to the terms and conditions stated herein and may be subject to change without prior notice. Nomadic Cooling reserves the right to determine the validity of all warranty claims and to make the final decision regarding repairs, replacements, or refunds.

For warranty claims, additional information or any questions, please contact us at:

Support@NomadicCooling.com or call us at (480) 576-2489.

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RETURNS, CANCELLATIONS AND MISSING ITEMS

Returns

Nomadic Cooling will gladly accept returns within 30 days of acceptance of order. Please e-mail Info@NomadicCooling.com or call (480) 576-2489. Any returns after 30 days are subject to prior approval.

Only items in their original condition with all packaging, accessories, instruction manuals, warranty cards, and UPC codes will be accepted for return.

A 15% restocking fee will be assessed for all return orders. Customers are responsible for the cost of shipping of any product returned to Nomadic Cooling. We are happy to arrange for return shipping using our provider rates, or shipping can be arranged independently. Returns must include a tracking number.

If a returned product arrives at Nomadic Cooling with damage due to mishandling, poor packaging, or in otherwise unusable condition for resale, then an additional fee may be assessed.

Products should be returned to:

Nomadic Cooling Co 16680 N 51st Ave Unit 4-5 Glendale, AZ 85306

Due to some products being shipped directly from the manufacturer, please check with a Nomadic Cooling employee where to send all other returns.

Returned products will be assessed for damage upon receiving at Nomadic Cooling.

Refunds will not be processed until the product is received, inspected, and/or tested by Nomadic Cooling.

All refunds will be processed back to the original payment method and/or store credit.

Order Cancellations

If you wish to cancel your order for any reason, please let us know as soon as possible. Please e-mail Info@NomadicCooling.com or call (480) 576-2489.

If you are canceling before the order has been shipped, then we will process a refund back to the original payment method. If you are canceling after the order has been fulfilled, then the cancellation will be processed as a return and is subject the restocking fee and shipping costs. If applicable, you will be responsible for any "stop and return" fees.

Missing Items

Upon receiving your order from Nomadic Cooling, please immediately open the package and inspect the contents to ensure all items from the order have been included. If you suspect that an item is missing or the incorrect item was sent, please notify a Nomadic Cooling employee ASAP so we can assess the order. If you fail to notify Nomadic Cooling within 14 days of accepting an order with missing or incorrect items, then you will be responsible for shipping costs for the missing or incorrect item(s).

To better prevent orders with missing or duplicate items, and for ease of tracking, Nomadic Cooling will only be shipping orders once all items in the order are ready for shipping. Nomadic Cooling will not send partial shipments. Exceptions may occur when specifically requested by the customer and/or item(s) in the order are on backorder. Products are shipped the same day they are packaged and ready, unless requested otherwise.